



The Hi-Quality Group recognises that future success depends on earning and maintaining the confidence of its customers by consistently providing products/services in accordance with specified client requirements.

Our quality policy objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost-effective manner.

To achieve this objective, we will:

- Establish, implement and maintain a Quality Management System in accordance with AS/NZS ISO 9001:2016.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Provide adequate resources to regularly review business operations and processes to identify and implement opportunities for improvement
- Educate our workforce and encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.

Pat Hallinan
Managing Director

Stephen Hallinan
Group Executive Business
Development Manager

Greg Leghissa
Group General Manager